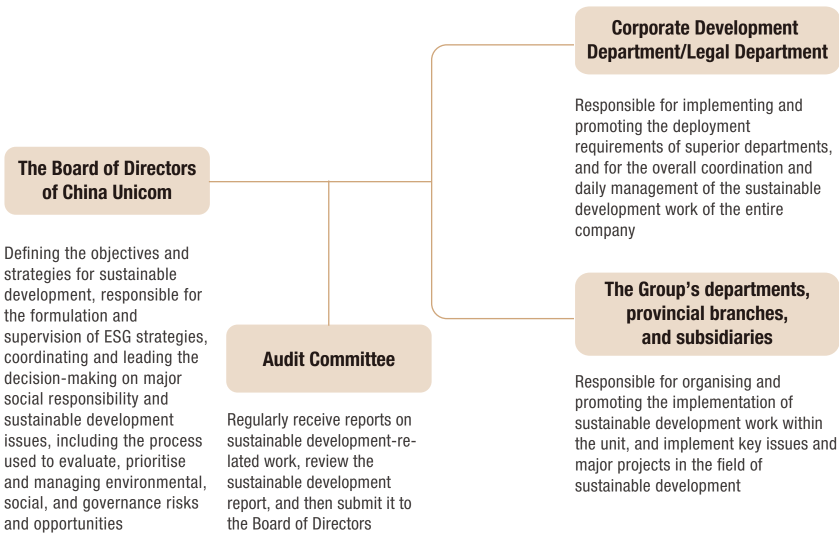
Sustainable Development Governance

Sustainability Development System

Sustainable Development Governance

China Unicom has integrated the management of environmental, social, and governance related matters into the core governance framework of the Company. As the highest body of responsibility for ESG management and defining the objectives and strategies for sustainable development. The Board of Directors is fully responsible for the formulation and supervision of ESG strategies, coordinating and leading the decision-making on major social responsibility and sustainability issues, including the process used to evaluate, prioritise and managing environmental, social, and governance risks and opportunities, and actively promoting the implementation and progress of relevant key tasks. The Corporate Development Department/Legal Department is responsible for implementing and promoting the deployment requirements of superior departments, and for the overall coordination and day-to-day management of the sustainable development work of the entire Company; each department of the Group, each provincial branch, and each subsidiary is responsible for organising and promoting the implementation of sustainable development work within its own unit, and for implementing key issues and major projects of sustainable development in its respective professional field.



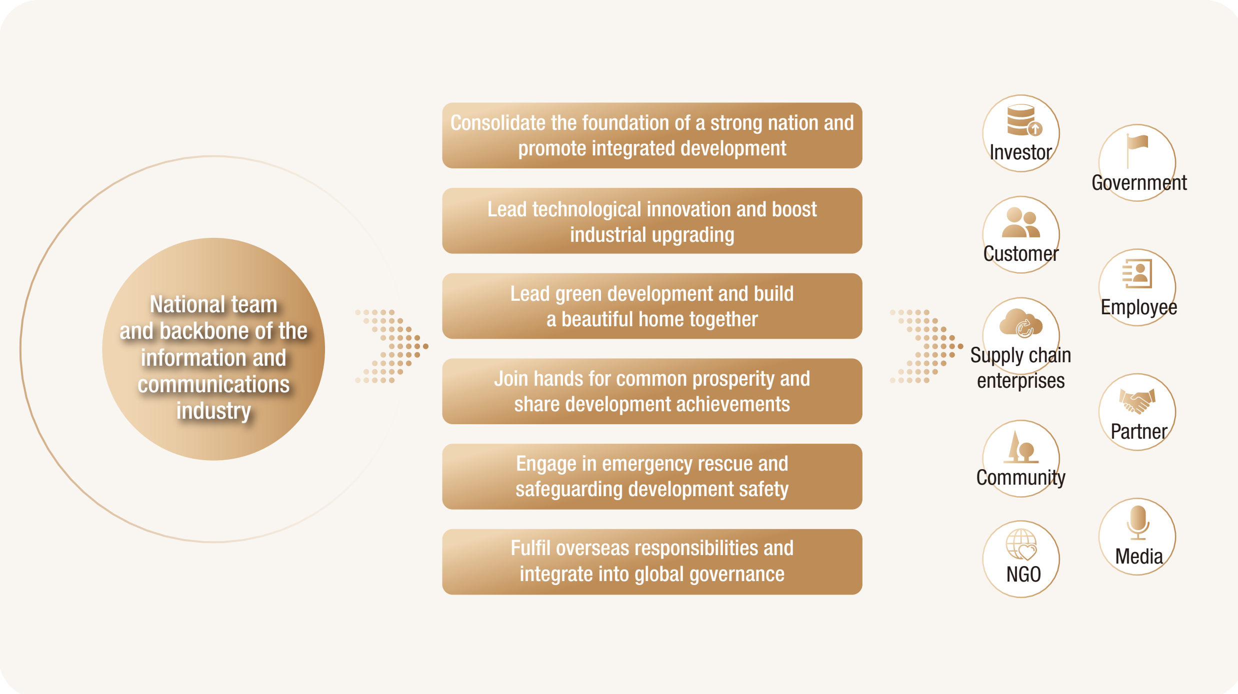
Sustainable Development Supervision

In the process of strategy implementation, major transaction decision-making, and risk management, China Unicom fully considers the impact of sustainable development risks and opportunities, and the Audit Committee and the Board of Directors regularly receive reports on sustainable development-related work. The Company has incorporated core ESG issues, such as green and low-carbon development, technological innovation, rural revitalization, and production safety, into the strategic performance management system of the management, and closely integrated them with the remuneration incentive mechanism to ensure that relevant strategic objectives and key tasks are effectively implemented and achieved.

Sustainable Development Strategy

Vision and Strategy for Sustainable Development

China Unicom integrates its own development with broader sustainable development, taking "Preserve and Innovate, Steady and Far-reaching" as the main keynote for the Company's development during the "15th Five-Year Plan" period, acting as the national team and backbone of the information and communications industry, and achieving the harmonious unity of corporate interests and social goals. China Unicom continues to be guided by the new development philosophy of innovation, coordination, greenness, openness, and sharing, and takes practical actions to implement the construction of a Cyber Superpower and Digital China. It has formulated the China Unicom sustainable development system to give full play to its roles in technological innovation, industrial control, and security support, serving the high-quality development of the economy and society, as well as serving the protection and improvement of people's livelihoods.



Sustainable Development Management

China Unicom continues to rely on effective organisation, systems, processes, and methods as safeguards, deepening its sustainable development management mechanism in accordance with the "China Unicom Social Responsibility Management Measures", and fully integrating ESG concepts into the entire process of corporate operations and services. Continuously improve the China Unicom social responsibility management indicator system, and ensure the effective advancement of various social responsibility tasks by further refining and quantifying various indicators, and formulating and implementing specific implementation plans and measures. We promote the construction of a digital management platform for sustainable development, focusing on the three dimensions of environment, society, and governance, optimizing reporting paths, and enhancing the efficiency of digital and intelligent management.

China Unicom continuously strengthens its capacity building for responsibility and deepens the rooting of responsibility concepts in the awareness of all employees. Continuously optimise the construction of sustainability teams at both the Group and subsidiary levels, deeply carry out responsibility practises, and promote the improvement of the Group's overall responsibility fulfilment capabilities through case sharing and experience exchange, with multiple practical achievements widely recognised by all sectors of society.

Personnel engaged in ESG-related work actively participate in various exchange seminars and specialised training organised by the industry, continuously monitor trends in responsible development, draw on the experience of outstanding enterprises, and proactively contribute perspectives and recommendations. In 2025, ESG training covered more than 100 person-times, with cumulative training hours exceeding 50 hours, providing strong support for promoting sustainable development in depth.

● "Practical Experience Forging the Foundation of Security, Mogong Innovative Services Empowering the Future of Industry" was selected for the "Blue Book of Corporate Social Responsibility of Central Enterprises (2025)" by the State-owned Assets Supervision and Administration Commission of the State Council (SASAC); "Building Carbon Pruho Applications for Telecommunications Operators, Empowering the Green Transformation of National Lifestyles" was selected for the "Blue Book of Environmental, Social and Governance (ESG) of Central Enterprise Listed Companies (2025)".

● "From 'Old-age Care' to 'Enjoying Old-age': Creating a New Paradigm for Smart Healthcare and Elderly Care Services" was selected as an Outstanding Practise Case of Sustainable Development of Listed Companies 2025; "5G + Gigabit Optical Network Empowering Fishery Administration Law Enforcement to Promote Great Protection Along Rivers and Coasts", as an outstanding practise of sustainable development management of listed companies, was published in the "China Listed Companies ESG Development Report (2025)";

● "From Carbon Neutral Conferences to the Construction of a Global Carbon Reduction Ecosystem – China Unicom's Full-Scenario Green and Low-Carbon Practises" was successfully selected as a 2025 People's Corporate Social Responsibility "Green Development" case, being the only selected case in the telecommunications operator sector.

● Awarded the Honour Award – 2025 Annual Responsibility Gold Award by the Organising Committee of the Social Responsibility Conference; "Smart Connection Protection: China Unicom's New Journey of AI-enabled Anti-fraud" was awarded the Honour Award – 2025 Annual (Top Ten) Influential Public Welfare Project/Case;

● "Practical Exploration of Joint Construction, Sharing, Maintenance and Optimisation of Telecom and Unicom Communication Infrastructure Based on Emergency Communication and Key Protection Scenarios by Chongqing Unicom" won the Excellence Award in the National Thematic Competition of the 3rd "New Green Cup" Information and Communication Industry Empowering Carbon Peak and Carbon Neutrality Innovation Competition, guided by the Ministry of Industry and Information Technology and hosted by the China Academy of Information and Communications Technology.

Important Issue Management

Important Issue Evaluation Process

China Unicom conducts regular identification of important issues annually. In 2025, the dual materiality approach was adopted, considering the impact of sustainability issues on its own financial or strategic aspects, as well as their impact on the environment and society.

Identifying sustainability agendas

Based on the principle of double-materiality, and considering factors such as industry trends, regulatory policies, and domestic and international sustainability-related norms and standards (such as CASS-ESG6.0, United Nations Sustainable Development Goals, GRI Industry Standards, Global Risk Report, etc.), potential sustainability opportunities or risks are identified through stakeholders feedback (including investor suggestions, partner conferences, employee opinions, customer feedback, media analysis reports, etc.). These potential factors, combined with opportunities or risk factors from past business activities, form a complete pool of sustainable development issues. In 2025, 25 potential sustainability agenda items were identified.

Analysing and deciding on important agendas

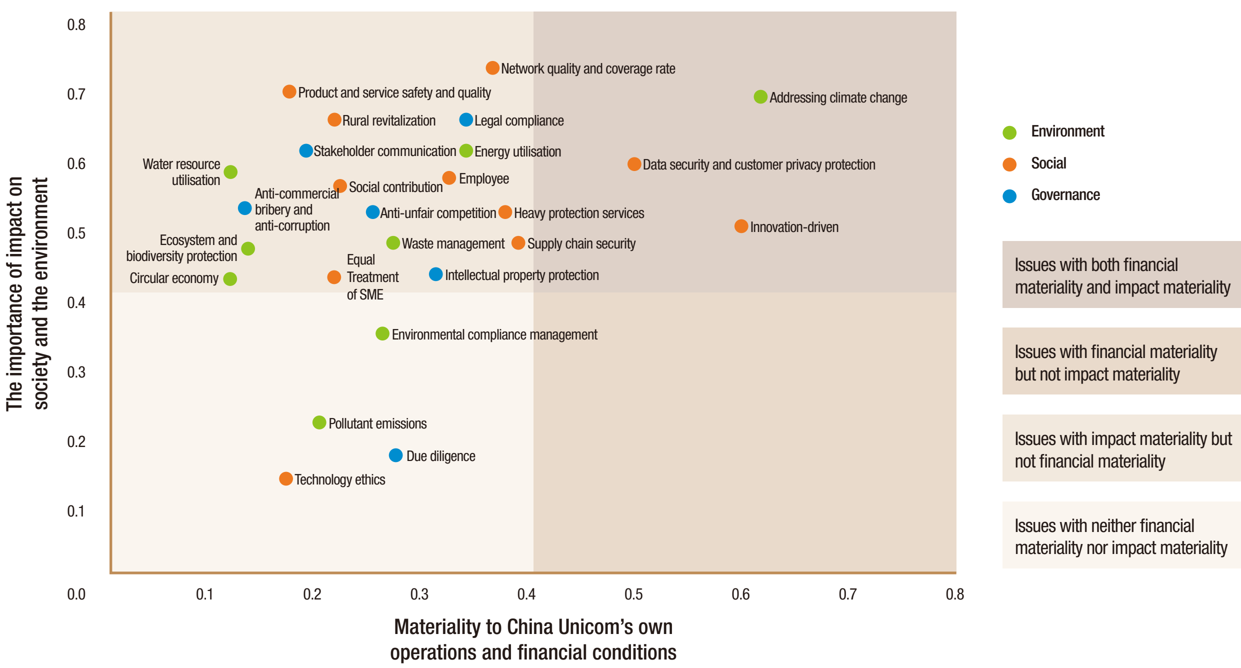
Based on the nature of sustainability agendas, the Company analysed factors such as positive and negative impacts, scale and scope of impact, probability and speed of occurrence, and the degree of stakeholder concern to assess the extent of each agenda's impact on the economy, environment, and society. The materiality scoring is set by the Corporate Development Department to screen and rank the dual materiality topics for this year.

Confirming and managing key agendas

The results of the analysis of important agendas are determined through management discussions to ensure that the dual materiality assessment method and results align with the Company's management policies and development objectives. The Company regularly reviews the implementation of measures related to key agendas and continuously optimises its internal management policies. This year, a total of 21 items were included as important topics, with 3 items classified as dual importance and 18 items as impactful.

Dual Materiality Assessment Matrix and Evaluation Results

The results of the importance assessment are presented in the following dual materiality matrix. The matrix considers both the significance of impact and financial importance, plotting each significant agenda based on its degree of impact on the environment and society (Y-axis), and its degree of impact on the Company's operations and finances (X-axis). Relevant agendas are included in the appropriate sections for disclosure.



China Unicom Sustainability Materiality Assessment Matrix

Dimension	Issue				With dual materiality or not
Environment	Addressing climate change				With dual materiality
	Energy utilisation Circular economy	Ecosystem and biodiversity protection	Waste management	Water resource utilisation	With impact materiality
	Pollutant emissions	Environmental compliance management			-
Social	Innovation-driven	Data security and customer privacy protection			With dual materiality
	Network quality and coverage rate Heavy protection services	Rural revitalization Social contribution	Product and service safety and quality Employee	Supply chain security Equal Treatment of SME	With impact materiality
	Technology ethics				-
Governance	Legal compliance Stakeholder communication	Anti-commercial bribery and anti-corruption	Intellectual property protection	Anti-unfair competition	With impact materiality
	Due diligence				-

Environment Social Governance With dual materiality With impact materiality

Due Diligence on Sustainability Agenda

China Unicom strictly regulates the decision-making process for investment businesses, implements due diligence, comprehensively and truthfully grasps investment conditions, scientifically analyses investment feasibility, forms professional reports and strategic recommendations, and incorporates relevant conditions into all stages of risk assessment and subsequent operational management, so as to build a solid defence line against investment decision-making risks.

Solidly carry out feasibility study work for network-related fixed asset investment, enhance the scientific nature of investment decision-making through professional research, and optimise the efficiency of resource allocation. Such feasibility studies shall be organised and conducted by qualified feasibility study preparation units, the Construction and Development Department, and the relevant demanding units. The main procedures of the feasibility study include stages such as requirements discussion, research on the existing network, formulation and discussion of the construction plan and preliminary investment draught, and expert review. The feasibility study covers the necessity and feasibility of engineering construction, and fully integrates core sustainable development elements such as dual carbon goals, economic benefits, and risk prevention and control.

All equity investments of the Company strictly follow the relevant management regulations and procedures for due diligence. Through methods such as document review, interviews, attendance at meetings, and field investigations, comprehensive and in-depth investigations are conducted on the target company's assets and liabilities, operations and financial conditions, legal and regulatory compliance, human resources, opportunities faced by the Company, and potential risks. Investment risks and returns are fully assessed, and objective and fair professional evaluations of the target company are made based on the investigations to provide reference opinions or suggestions for equity investment decisions, helping to improve the quality and level of investment decision-making and effectively promoting the preservation and appreciation of the value of state-owned assets.

Communication with Stakeholders

China Unicom places great importance on communication and cooperation with stakeholders, enhancing communication mechanisms and management procedure. It actively builds a communication platform with investors, continuously enhances the transparency of information disclosure, streamlines internal communication channels, and promptly responds to the diverse demands and expectations of stakeholders.

Communication with Stakeholders Mechanism and Management Procedures

Collect stakeholder feedback

Each specialised department, in conjunction with their respective fields of sustainable development practises, collects feedback from internal and external stakeholders.

Identify the areas of concern from stakeholders

Regularly compile and analyse feedback from stakeholders to identify areas of concern.

Response and monitoring of stakeholder communication effectiveness

Each professional department responds to the demands of stakeholders and monitors the effectiveness of communication irregularly.

Information release

Annually disclose the results of stakeholder concern identification in the sustainability report.

Investor Relations Management and Protection of Shareholders' Rights and Interests

Investor relations management

China Unicom has strengthened proactive and effective investor relations management, coordinated the maintenance of relationships with analysts, shareholders, and securities media, significantly enhanced its influence in the capital market, and continuously improved the value of the Company and its shareholders. Annual general meetings are held once every year, and extraordinary general meetings may also be convened as the Board deems appropriate. Directors of the Company and representatives of the committees shall attend the meetings. Resolutions at the meetings are voted on by way of poll, and the relevant voting results are announced in a timely manner to fully protect the legitimate rights and interests of shareholders. Latest updates regarding the Company's material business developments are disseminated in a timely and accurate manner through announcements, press releases, and the Company's website (https://www.chinaunicom.com.hk), so as to keep investors informed of the Company's latest developments in a timely manner. In terms of investor relations, the Company's website not only serves as an important channel for the Company to disseminate news and corporate information to investors, the media, and the capital markets, but also plays a key role in the Company's valuation and compliance with information disclosure regulatory requirements. The Company continuously updates its website content, further enhances its website functions, and strengthens the transparency of information disclosure, in an effort to achieve international best practice standards. In 2025, the Company's website (https://www.chinaunicom.com.hk) was honored with "Best of Show – World's Best Investor Relations Website" by an international institution, "iNova Awards". The Company's efforts in investor relations is well recognised by the capital markets, and accredited with a number of awards, including being voted as the "Best IR Program (Telecoms)" by fund managers and analysts in the "2025 All Asia Executive Team" survey organized by Extel (formerly Institutional Investor).

- An investor relations department has been established, which is specifically responsible for providing necessary information and services to investors and actively maintaining communication with investors and fund managers.
- Formulate a shareholders' communication policy to ensure that the shareholders of the Company are provided with ready, equal, timely, balanced, and understandable information, so as to protect the shareholders' right to be informed.
- Strived to strengthen communication with the capital markets and diversify communication methods by organizing multiple reverse investor roadshows and arranging for the management to conduct roadshows from time to time. Throughout the year, nearly 100 international capital market communication activities were organized/participated in, and the intensity of communication with investors, analysts, and the media significantly increased compared to last year.
- Actively responding to investor concerns, in recent years, in view of the climate change issues of wide concern to investors, the Company has transparently made full disclosures on its efforts to address climate-related risks.

Transparency in information disclosure

China Unicom strictly fulfills its information disclosure obligations and organizes the completion of various information disclosure tasks in accordance with laws and regulations to ensure that information disclosed externally (including inside information) is true, accurate, complete, and timely. The Company's efforts in corporate governance (including information disclosure) have been highly evaluated by the capital markets and accredited with a number of awards. In particular, the Company was voted as "Most Honored Telecommunications Company" for the tenth consecutive years in the "2025 All-Asia Executive Team Survey" organized by the internationally authoritative financial magazine Extel (formerly Institutional Investor); It was awarded the "Best Managed Company in China – Gold" in the "Asia's Best Managed Companies Poll 2025" organized by the authoritative financial magazine FinanceAsia; and received awards such as "Asia's Best Corporate Social Responsibility" and "Best Investor Relations Company" at the "15th Asian Excellence Award 2025" organized by Corporate Governance Asia.

- The Company developed and refined the Information Disclosure Policy to ensure the convenience and security of information disclosure while ensuring the fulfillment of information disclosure obligations in compliance with laws and regulations.
- An Information Disclosure Review Committee chaired by the management has been established, which clarifies the procedures for the collection and reporting of financial and operational data and other information, as well as the procedures for the preparation and review of periodic reports, and sets out specific regulations on the content and requirements for the verification of financial information, particularly requiring the heads of various major departments to issue individual letters of representation from the bottom up.
- Adhere to fair disclosure by convening simultaneous results presentations in Hong Kong and Beijing immediately after the disclosure of each annual report and interim report to ensure that all investors have equal opportunities to access relevant information.
- Actively participate in various investigations and consultations initiated by regulatory authorities and exchanges, and earnestly provide constructive opinions and suggestions.
- The Company attaches importance to the protection of the rights and interests of creditors and maintains a good credit standing; all interest-bearing liabilities have been repaid on schedule, and there are no adverse credit records such as debt defaults.
- Different professional teams are invited on a regular basis to provide training for the Directors on the latest developments in relevant laws and regulations, market environment and industry trends, so as to enhance the Directors' ability to perform their duties.

Communication with Stakeholders Methods and Expectations

Stakeholder	Communication method	Expectations for China Unicom
Customers	• Business outlets communication • Service hotline • Weibo/WeChat and APP • Business Visit • Customer satisfaction follow-up	• Network quality and product experience • Efficient and convenient customer service • Information security and privacy protection • High-quality brand image • Innovative and futuristic communication technologies • Strengthen the cultivation and enhancement of key product capabilities
Employees	• Employee forum • Workers' congress • Democratic life meeting • General Manager Online • Open corporate affairs	• Protection of lawful rights and interests • Extensive career development opportunities • Effective vocational skills education • Equal employment with equal pay for the same position • Opportunities for participation in democratic management • Employee care • Safe and comfortable work environment
Investor	• Results press conference • Investor activities • "Investor Relations" section in Company's website	• Sustainable operating performance • Corporate governance and integrity management • Information security and privacy protection
Supply chain enterprises	• Procurement activities • Meetings, interviews • On-site audit guidance	• Extensive and convenient support services • Promote the coordinated development of digital and green transformation • Anti-commercial bribery and fair competition • Equal treatment to small and medium-sized enterprises
Government	• Meetings • Face-to-face communication	• Information infrastructure construction • Security assurance services during critical periods • Corporate governance and integrity management • Information security and privacy protection
Non-governmental organisation	• Thematic Forum Exchange Activity • Meetings, interviews	• Addressing climate change risks • Information security and privacy protection • Community Care and Charity Investment
Community	• Meetings • Seminars • Visits	• Comprehensively promote rural revitalization • Sustainable and effective donations • Carry out charity and volunteer activities • Energy-saving and environmentally friendly communication equipment
Partners	• Partners Conference • Meetings, interviews • Self-service portal of partners • Regularly conduct high-level mutual visits and discussions with partners	• Promote the rapid, healthy, and controllable development of the cybersecurity industry • Fair and open opportunities for cooperation • Strengthen cooperation in areas such as computing-network integration, data-intelligence integration, and digital-real economy integration
Media	• Issue press release and hold press conferences • Promotional activities • Special communication	• Operating performance • Network quality and infrastructure construction • Risk Management and Emergency Management • Social contribution