

*Fulfil overseas
responsibilities and integrate
into global governance*

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Fulfil overseas responsibilities and integrate into global governance

China Unicom actively integrates into the process of high-quality joint construction of the “Belt and Road” initiative, continuously providing high-quality products and services to global partners, assisting in local economic and social development and the improvement of people’s livelihoods, continuously promoting cross-regional connectivity and cultural exchange, and contributing Unicom’s strength to building a bridge of cooperation and friendship between China and foreign countries.



Measures adopted in 2025

- “Belt and Road” data roaming covered 386 operator networks in 140 countries, with 93 newly opened VoLTE and 5G NSA operator networks during the year.
- The expansion of data center layout accelerated, with 8 new saleable intelligent computing resource centers added bringing the total number to 10, covering key “Belt and Road” regions such as ASEAN.
- 63 physical PoP nodes have been deployed in regions along the “Belt and Road”, and the construction and commissioning of nodes in regions including Johor Bahru in Malaysia, Warsaw in Poland, and Dubai in the United Arab Emirates were completed during the year.
- The Company launched 761 premium routes from 31 domestic provinces to 25 overseas cities, covering key cities along the “Belt and Road”, with the delivery cycle shortened by 10% to 27.5 days.
- The Company focused on Hong Kong and Macau, ASEAN, and East Asia, providing full-stack AI solutions, and delivering numerous benchmark projects such as smart ports in Europe, smart warehousing in the Middle East, and comprehensive integration in ASEAN.



Actions to be taken in 2026

- The Company will optimize the quality of “Belt and Road” international roaming to better serve Chinese citizens traveling abroad and foreign guests visiting China, continuously create long-term value for domestic and international customers, and empower win-win outcomes.
- The Company will accelerate the construction of the overseas target architecture of “one main, two wings and multiple poles”, and accelerate the expansion of international AIDC capabilities.
- The Company will deepen localized services for the “Belt and Road”, accelerate the deployment of global local network business, focus on the Middle East, Africa, and South America regions, and further expand network coverage.
- The Company will promote the upgrade of international express line services and intelligent delivery, and further improve delivery times for the customer base of Chinese enterprises going global.
- The Company will continuously promote the overseas expansion of mature products and industry solutions, create 5G/AI benchmark projects, and facilitate the digital upgrade of industries along the “Belt and Road” through the integration of digital and physical applications.

Serving the joint development of the “Belt and Road”

Guided by General Secretary Xi Jinping’s important expositions on “Going Global” and the “Belt and Road Initiative”, China Unicom continuously expands the scope of high-level opening-up, and deepens cooperation with and services for countries along the “Belt and Road”, providing strong support for the high-quality joint construction of the “Belt and Road”.

Strengthening infrastructure connectivity

China Unicom continues to facilitate the construction of network infrastructure in regions along the “Belt and Road”, deepening the interconnection of network facilities along the route, and providing reliable support for promoting regional digital collaborative development.

- Deployed 63 physical PoP nodes in regions along the “Belt and Road”, significantly enhancing the stability and resilience of regional network interconnection, and providing critical infrastructure support for the joint development of the “Digital Silk Road”.

- Improve the layout of information infrastructure along the “Belt and Road”, with the configured capacity in the direction of submarine cables increased by 16.8T, reaching a total of 74T; simultaneously enhance the resource capacity of the Asia-Africa-Europe channels, with the capacity increased to 12T, promoting the expansion of cross-border terrestrial cable capacity in Chinese Mainland to 57T.

- The proportion of traffic in the “Belt and Road” direction increased from 47% to 53%, further consolidating its position as a regional communications hub and its network carrying capacity.

Case Study

The South East Asia-Hainan-Hong Kong (SEA-H2X) submarine cable, constructed with investment participation from China Unicom, has forged a new high-speed channel connecting countries along the “Belt and Road” such as Singapore, Malaysia, Thailand, and the Philippines with Hong Kong, China and the Hainan Free Trade Port, fully satisfying the extreme performance requirements of application scenarios such as cross-border data transmission, fintech, artificial intelligence, cross-border e-commerce, and live event broadcasting.



South East Asia-Hainan-Hong Kong (SEA-H2X) Submarine Cable successfully landed at China Unicom Hong Kong Tseung Kwan O L2 Cable Landing Station

Providing high-quality smart products

China Unicom actively provides integrated information solutions such as cloud computing, data centres, ICT, and Internet of Things (IoT) to customers in regions along the “Belt and Road”, providing solid support for the digital transformation of the economy and society in the regions along the route.

- Support the connectivity of the “Belt and Road”. International Express Line products provide second-level quotation and rapid delivery, with services covering 31 domestic provinces and extending to 25 key cities in the “Belt and Road” regions overseas. The international version of Smart Selection Dedicated Line builds centralised operation capabilities and achieves cross-border compliance acceleration functions, effectively satisfying the intelligent networking needs of enterprises along the “Belt and Road”.

- Empowering digital and intelligent transformation along the “Belt and Road”. The expansion of data center layout accelerated, with 8 new intelligent computing resource centers added throughout the year, bringing the total number to 10, covering key areas of the “Belt and Road” such as ASEAN. Unicom Digital Tech, leveraging its integration capabilities, has deeply cultivated its presence in the industry and released six AISI industry scenario solutions, providing benchmark demonstrations for the digital and intelligent upgrading of industries along the “Belt and Road”.

Case Study

In the 8th “Blooming Cup” 5G Application Special International Invitational, China Unicom’s “5G Empowering the Intelligent Construction of Potash Mine in Vientiane Thong Mang, Laos” project won the first prize and was awarded for the “Best International Application Award”.



First Prize and the “Best International Application Award” at the 8th “Blooming Cup” 5G Application Special International Invitational

Deepening global ecological cooperation

China Unicom upholds the development philosophy of openness and synergy, deepens global cooperation with a more open posture, is committed to providing excellent services to global customers, actively joins hands with partners to co-build a healthy international market ecosystem, and continuously explores new paths of cooperation characterised by mutual benefit, win-win results, and sustainable development.

Providing attentive services to global customers

China Unicom has focused on the service perception and problem resolution of global carriers, business enterprises, and public customers. It continues to execute “small yet beautiful” projects well, and is committed to providing more agile, more reliable, and more customer-oriented 7×24-hour uninterrupted global services, assisting Chinese enterprises in going global, continuously creating long-term value for domestic and international customers, and empowering win-win cooperation.

- Continuously build a customer experience management system characterised by multi-dimensional perception, closed-loop driving, and agile iteration with a customer perspective at its core; deepen the collaborative linkage mechanism among network, business, and service; integrate the entire process from service standard formulation and service monitoring to service supervision, so as to systematically enhance customer perception and satisfaction throughout the entire process.

- Actively serve Chinese enterprises in their overseas expansion, commit to creating value for global customers and partners, focus on typical scenarios and customer needs, collaboratively innovate products, and integrate the five elements of standard products, technical solutions, project cases, industry experts, and supply chain partners to create one-stop integrated solutions and accelerate the overseas expansion of capabilities.

- Continue to effectively implement landmark projects and “small yet beautiful” projects, including smart mines in Africa, smart warehousing in the Middle East, smart ports in Europe, and smart manufacturing in ASEAN.

Continuously deepening international cooperation

China Unicom adheres to driving development through open cooperation, continuously deepening strategic synergy with global ecosystem partners, and jointly exploring and constructing a new sustainable cooperation model for mutual benefit, win-win results, and value co-creation in the international market.

- Construct a core ecosystem of partners within the industry chain. Continuously promoted the UP Programme Global Partner Initiative, collaborating with global operators and ICT partners to facilitate cooperation in network resources, R&D technology, and digital intelligence applications; successfully held the Shanghai International Partner Conference and released the U PLUS SMART product system, with over 400 partners from more than 70 countries participating.

- Deepening international exchanges and cooperation. Participated in the China-SCO Digital Technology Cooperation Forum (Xinjiang), where the “China-Shanghai Cooperation Organization Digital International Express” and others were included in the Digital Technology Toolkit; supported the BRICS Summit in Brazil and released the white papers “Exploration of Embodied Intelligence” and “Regulation and Governance of Humanoid Robots”; participated in international cooperation activities such as the 10th Belt and Road Summit in Hong Kong, China and the BRICS New Industrial Revolution Exhibition in Xiamen, and served platforms including the Forum on China-Africa Cooperation, APEC, and the ASEAN-GCC.

Case Study

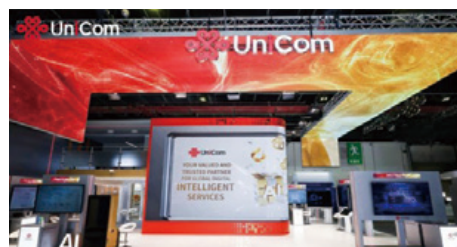
China Unicom and the Thai operator AIS have established a cooperation model centred on “joint entrepreneurship and benefit sharing”, creating the first benchmark case of a Chinese operator’s toH business capabilities going global. China Unicom provides product platforms, intellectual property, and operational technology, while AIS is responsible for investment in basic resources as well as business marketing and promotion, achieving the successful integration of Unicom’s product capabilities with the market advantages of its local partner.



China Unicom cooperates with Thai operator AIS

Case Study

GITEK Global 2025 grandly opened in Dubai, United Arab Emirates. China Unicom made its debut in the Middle East with its newly upgraded international brand, UniCom, vividly interpreting its strategic leap from a “telecommunications service provider” to a “digital and intelligent enabler”, contributing “Chinese wisdom” and “Chinese solutions” to the digital transformation of the Middle East region and the global arena.



China Unicom makes its debut in the Middle East with its newly upgraded international brand UniCom

Fulfilment of overseas compliance operations

China Unicom has always adhered to operation in accordance with laws and regulations overseas, strictly abided by the laws and regulations of host countries, respected and adapted to local market rules, commercial practises and cultural traditions, actively integrated into local communities, and committed to achieving localised and sustainable integrated development. Relying on its international subsidiaries, China Unicom continuously deepens the construction of the overseas compliance management system, and in combination with the actual situation of overseas operations, effectively ensures global compliant operations.

Strictly implement risk prevention and control

China Unicom fully complies with and conducts in-depth research on the laws and regulations of the jurisdictions where it operates overseas, continuously improves its compliance management system, systematically enhances its risk identification and response capabilities, regards compliance as the fundamental principle of its global operations, and conducts business activities with integrity.

- Continuously improve the globally standardised ISO 37301 global compliance management system, conduct in-depth research on the laws and regulations of the locations of overseas operations, embed compliance management requirements into systems and processes down to specific posts and individuals, organise and carry out risk investigations and inspections, and strengthen the source control of risks.

- Improve the mechanism for the collection, reporting, research, judgement, and disposal of operational risk events; focus on core business processes such as strategic planning and execution, integrated product research and development, lead-to-cash, and supply chain management; strengthen the construction of the internal control system; evaluate key risks in annual overseas operations; and continuously track, monitor, prevent, and resolve major risks.

- Conduct compliance training in a diversified manner to ensure the solid implementation of compliance management requirements at the overseas front line, and to safeguard global high-quality development.

- Improve the guidelines for the prevention and control of overseas integrity risks, strengthen the prevention and control of integrity risks in key areas and key regions, optimize management and control systems and processes, improve long-term mechanisms for risk identification, management and control, and inspection, and prevent and resolve integrity risks in “Belt and Road” international cooperation.

Deeply rooting in localised operations

Continuously deepen localised operations, actively promote the deep integration of business with local communities, and commit to achieving synergistic development and value sharing with the regions where it operates overseas, to jointly build an inclusive and resilient sustainable future.

- Actively recruit and cultivate local employees, with the proportion of localised employees in overseas institutions reaching 97.08%, driving local employment.
- Simultaneously promote the localization of remuneration and benefits, forming 36 sets of remuneration frameworks covering 44 countries and regions, with remuneration and benefit levels stabilised within the 60% to 75% range of the local market median, and achieving 100% coverage of social insurance and labour compliance.
- Strengthen training and development support, and optimize the competency structure of local employees by leveraging online training platforms and global job mobility mechanisms.

Heartwarmingly participating in overseas public welfare

China Unicom has always taken deep integration into local markets, serving community development, and enhancing people's well-being as its core responsibilities, and has actively contributed to the long-term prosperity of its operating locations and the improvement of people's well-being through sustainable business practises and social welfare.

Unblock cultural exchange channels

China Unicom actively carries out multicultural exchange projects overseas to promote dialogue, understanding, and cooperation among different cultures, contributing Unicom's strength to strengthening understanding and friendship between China and foreign countries and building consensus on development.

Case Study

China Unicom (Europe) Operations Limited actively aligns with the direction of digitalization and intelligent development in Europe. Leveraging its technical accumulation in the fields of digital infrastructure and information and communications, the company facilitates the sharing of technical experience and exchange and mutual learning of ideas by organising AI-themed exchange activities and establishing a multi-party dialogue platform for industry, academia, and research, thereby assisting in industry innovation and breakthroughs.



Invited Dr. Simon Stringer, an expert in applied psychology from the University of Oxford, to engage in face-to-face exchanges with over 60 corporate representatives



Invited Professor Huang Zhisheng, Director of the European Centre for Artificial Intelligence, to provide an in-depth interpretation surrounding the overall development trends, policy environment, and typical application cases of artificial intelligence in Europe

Case Study

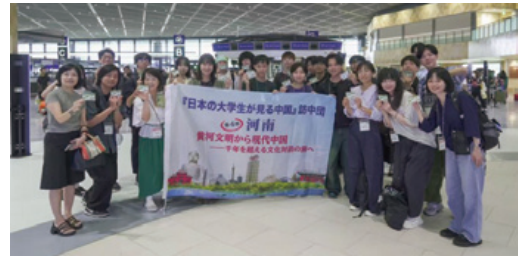
China Unicom (Europe) Operations Limited, together with the Hong Kong Innovation Research Institute, has conducted multiple visits to the International Data Spaces Association to engage in discussions surrounding key topics such as the circulation of data elements, protection of data sovereignty, and trusted collaboration mechanisms.



China Unicom (Europe), together with China Unicom (Hong Kong) Innovation Research Institute, visited International Data Spaces Association

Case Study

China Unicom (Japan) Operations Co., Ltd. actively carried out the “100 Japanese University Students Visit China” series of activities to promote in-depth exchange and mutual understanding between the “Gen Z” youth of China and Japan, allowing more Japanese youth to personally experience China’s cultural charm and modern development, and injecting Unicom’s strength into promoting people-to-people exchanges and people’s well-being along the “Belt and Road”.



“100 Japanese University Students Visit China” series of activities

Case Study

China Unicom (Singapore) Operations Pte. Ltd. actively hosted the 3rd “Unicom Cup” Football Friendly Match of the China Enterprises Association (Singapore). The event not only provided an interactive exchange platform for the employees of Chinese enterprises in Singapore, but also strengthened the local Chinese enterprise community, deepened the understanding and collaboration among enterprises, and supported the sustainable development of Chinese enterprises overseas through practical actions.



Group photo of the 3rd “Unicom Cup” Football Friendly Match

Enthusiastically participating in overseas public welfare

China Unicom is rooted in the local communities where its overseas operations are located, systematically carrying out diversified and sustained social welfare projects, effectively integrating corporate care and social responsibility into local livelihoods, and actively conveying the friendship and warmth of Chinese enterprises.

- Organised over 20 public welfare activities in Hong Kong centering on themes such as “Community Care, National Education, Youth Development, and Fraud Prevention”.
- The size of China Unicom Global Volunteer Team increased by 56%, with the total number of volunteers reaching 342, equivalent to “1 volunteer for every two colleagues”. Over 700 volunteer service person-times were dispatched throughout the year, with total hours reaching 2,300 hours, ranking among the top of central state-owned enterprises of similar size stationed in Hong Kong.
- The Company has repeatedly received named commendations from its superior unit, the Hong Kong Chinese Enterprises Association, and was awarded a certificate of appreciation signed by the Chief Secretary for Administration of the HKSAR Government, Mr. Chan Kwok-ki, while also receiving the Silver Award for Outstanding Volunteer Team from the Hong Kong Chinese Enterprises Association.

Case Study

China Unicom organised the “Bedok South Community Day Anti-Scam Awareness” event in Singapore, setting up booths centred around three major segments: “Common Types of Phone Scams”, “Forms of Impersonation Telecom Scams”, and “Protecting Yourself”, to popularise anti-fraud knowledge among residents through the distribution of anti-scam brochures, interactive Q&A sessions, and warning posters provided by the Singapore Police Force.



Launch of the “Bedok South Community Day Anti-Scam Awareness” event in Singapore

Case Study

China Unicom Global Limited launched the “Unicom Community • Celebrating the Lunar New Year Together” New Year warmth-giving campaign in various locations across Hong Kong, delivering China Unicom’s care, love, and compassion to the general public of Hong Kong.



China Unicom Global volunteers delivered Chinese New Year blessings to citizens in Kowloon City District, Kwun Tong District and other areas

Case Study

In response to the sudden major fire in Tai Po, Hong Kong, China Unicom Global immediately activated its emergency mechanism, spared no effort in engaging in rescue and disaster relief work, and mobilised all employees to donate funds and materials. China Unicom and its Hong Kong-based institutions have donated a cumulative total of HKD 5 million in cash, and employees have spontaneously donated more than HKD 200,000 in charitable funds and a large quantity of materials.



More than 300 volunteers actively responded, undertaking heavy-duty tasks such as overnight duty and material transportation at temporary resettlement points