

Message from Chairman



The year 2025 is the decisive year for the successful conclusion of the 14th Five-Year Plan. Over the past year, China Unicom has adhered to the guidance of Xi Jinping Thought on Socialism with Chinese Characteristics for a New Era, unwaveringly translated General Secretary Xi Jinping's important instructions and directives into practical actions to promote the Company's high-quality development, fully leveraged its roles in technological innovation, industrial control and security support, bravely shouldered its mission in serving national strategies, actively contributed to empowering economic development, practised its original aspiration in safeguarding the people's livelihood needs, served the high-quality development of the economy and society, served to guarantee and improve the people's livelihood. Adhering to "Preserve and Innovate, Steady and Far-reaching" as the main keynote of our work, we achieve "steady progress" through "preservation" and "long-term development" through "innovation", taking solid steps towards high-quality development.

Upholding Connectivity: Connecting the Nation with Networks of Craftsmanship We implemented the "Signal Upgrade", "Broadband Frontier", and "Broadband Forestry and Grassland" initiatives, deepened co-building and co-sharing, with mobile network population coverage exceeding 99%, 5G-A base station deployment in over 330 cities, and precise enhancement of network perception in key scenarios. Gigabit connectivity has been fully implemented, and 10-gigabit optical networks have been piloted for commercial use in more than 100 cities. Facilitating the high-quality joint construction of the Belt and Road Initiative, we continuously enhanced the capacity of backbone channels such as Asia-Pacific, Asia-America, and Asia-Africa-Europe, and orderly promoted the construction of international bureaus in Qingdao and Haikou, with cross-border resources becoming more abundant. We accelerated the green upgrading of key facilities. The co-building and co-sharing of 4G/5G networks saves approximately 24 billion kWh of electricity and reduces carbon emissions by over 13 million tons annually. 25 of our data centers were selected as national green data centers. The annualized electricity saving of the base station AI energy-saving platform reached 1 billion kWh. We continue to build a low-carbon development model that is resource-saving, environment-optimizing, and smart and efficient. We adhered to integrated development and deepened scale-based value management, with the penetration rate of integrated services exceeding 78% and the ARPU of integrated packages remaining above RMB100. Enriching connection dimensions, the scale of the Internet of Things (IoT) exceeded 700 million, with distinct advantages in the new energy vehicle market. Promoted innovation in eSIM applications, serving nearly 3 million users. We obtained the business permit for satellite mobile communication services to promote the large-scale application of direct-to-satellite services.

Strengthening Computing Power: Innovating Smart Experiences with Artificial Intelligence We implemented the "Eastern Data, Western Computing" project, and strengthened the resource deployment of hub nodes such as Beijing-Tianjin-Hebei, the Yangtze River Delta, the Guangdong-Hong Kong-Macao Greater Bay Area, Chengdu-Chongqing, Guizhou, Inner Mongolia, Gansu, and Ningxia, as well as green computing electricity demonstration provinces such as Qinghai. The scale of standard racks exceeded 1.1 million and the scale of intelligent computing reached 45 EFLOPS. We constructed a new "Eight Vertical and Eight Horizontal"

backbone optical fiber cable network, adding over 9,000 kilometers, to achieve high-speed and secure interconnection between computing power hub nodes and support coordinated regional development. We accelerated the evolution towards AI cloud, supporting the migration of over 1,300 of the Company's core systems to the cloud, deepening intelligent cloud-native practices, serving the construction of over 180 provincial and municipal government clouds and the digital-intelligent transformation of nearly 400,000 corporate customers, and building the brand image of "AI Select Unicom Cloud". We implemented the "AI+" initiative, developed the UniAI Wanxiang data engineering platform, and constructed high-quality industry datasets with a scale exceeding 400TB. We upgraded the UniAI MaaS platform to assist enterprises in rapidly constructing model applications; the MaaS service received the highest rating. We established the UniAI Wanwu Agent Platform, gathering over 10,000 developers and creating more than 100 agent applications, driving a 147% year-on-year increase in artificial intelligence revenue. Our scientific and technological innovation capabilities have been continuously enhanced. We focused on key technologies such as next-generation Internet, big data, artificial intelligence, and network security, and strengthened our deployment in frontier areas such as 6G, embodied intelligence, and quantum technology. We further increased investment efforts, with R&D investment intensity exceeding 4%, led the completion of 53 international standards, and held over 10,200 valid patents. We were recognized as an Outstanding Enterprise in Scientific and Technological Innovation among Central Enterprises and an Outstanding Enterprise in "Industrial Renewal" among Central Enterprises. We courageously undertook the construction of "Three Chains and Two Regions", implemented 5 "Top 100 Projects" for strategic emerging industries of central enterprises, and strived to create highlands for scientific and technological innovation and industrial innovation.

Optimising Services: Serving the People's Needs through Practical Actions Facilitating digital consumption. We increased 5G user penetration, created a smart home hub, and incubated the smart home terminal "UniBOX Tongtong" to provide a more convenient digital and intelligent life experience. We launched customer service AI agents, with smart services ratio exceeding 85%. Serving new industrialisation. A total of 9,000 5G factories have been established, and revenue from 5G private networks increased by 51% year-on-year. We strengthened the integrated operation of the Internet of Vehicles, served more than 95 million vehicles, and facilitated the expansion of new energy vehicles into overseas markets. Empowering digital government. We built the "Labour Connect" smart governance platform, and supported the construction of "Single Form Platform" of the nation. We iterated the economic development platform, effectively assisting more than 20 ministries and commissions and more than 20 provinces in scientific macroeconomic decision-making. Enhancing brand value. Reshaping the corporate brand, deepening customer brands, and building product brands, the brand influence and competitiveness of "Unicom WO Pai", "Unicom Smart Home", "Unicom Cloud", "Unicom Yunxi", "UniAI", "UniCom", and others have been further enhanced. We actively fulfil our social responsibilities, focus on livelihood concerns, create distinctive volunteer services with our technological advantages, promote the deep integration of volunteer services into community co-construction, and consolidate positive social energy for the pursuit of goodness and progress. Upholding the principle of technology for good, we strive to bridge the digital divide and assist our customers in integrating into the digital era equally, conveniently and with dignity, so as to share the achievements of digital civilisation. Attaching great importance to employee growth and the protection of their rights and interests, we are improving the talent cultivation and development system, building a high-level talent echelon, and creating a safe, inclusive and enterprising working environment. We assist employees in realising their professional aspirations and personal value, and sharing the fruits of corporate development. We continuously deepened corporate reform and promoted synergy between functional

missions and institutional mechanism reforms. We were rated Grade A for two consecutive years in the assessment of key tasks of the Action to Deepen and Upgrade the Reform of Central Enterprises by the SASAC of the State Council, and rated "Excellent" for five consecutive years in the evaluation of board of directors construction. Five of our subsidiaries were recognised as national-level "Little Giant" enterprises that are specialised, refined, unique and innovative. The modernisation level of our corporate governance system and governance capabilities has steadily improved.

Ensuring Security: Safeguarding the Communications Defence Line with the Responsibility of a Central Enterprise We have courageously shouldered the responsibility as the "Chain Leader" of the cybersecurity industry chain, innovatively created a new work paradigm of "five-chain integration" comprising the "technological innovation chain, security capability chain, value creation chain, industry-investment synergy chain, and ecosystem aggregation chain", and fully exerted the leading role in integration and mobilisation. Leveraging the advantages of network-wide coordination, we efficiently coordinate flood control and emergency resources, and go all out to ensure emergency rescue and communications support. Fulfilling our mission at critical moments, the Company successfully completed major communication support tasks for the Two Sessions, the 80th Anniversary of the Victory of the War of Resistance Against Japanese Aggression, the Harbin Asian Winter Games, and the 15th National Games, tempering and demonstrating its leading security capabilities for major events, and further burnishing the brand of "Model Central Enterprise" for major event support. We constructed a global routing situational awareness system and created Unicom secure leased lines to provide global customers with always online security protection. We established an AI full-stack security protection system, becoming the first in the country to pass the highest level evaluation of the national Data Security Maturity Model (DSMM), with data security management capabilities reaching a leading level in China. Relying on the "Mogong" security operation service platform, more than 200 security projects were implemented, and a batch of unified security operation centers for megacities were established. "Security Hub", as the first product supply-demand matching platform for the network security industry chain in China, has served more than 27,000 customers. We have strengthened and improved the modern enterprise system, enhanced the risk control and compliance management systems, firmly established the concept of safe development, invested RMB2.7 billion in production safety, adhered to the core value of honest operation, and built a sustainable development support system from multiple dimensions.

The year 2026 is the inaugural year of the 15th Five-Year Plan. China Unicom will better serve national strategies, adhere to the general principle of seeking progress while maintaining stability, persist in preservation and innovation, focus on its core responsibilities and main businesses, create differentiated advantages, develop new quality productive forces according to circumstances, and promote the steady and long-term high-quality development of the Company.

Chairman of China Unicom (Hong Kong) Limited



March 2026